



# NEWSLETTER

## March 2020 - COVID-19

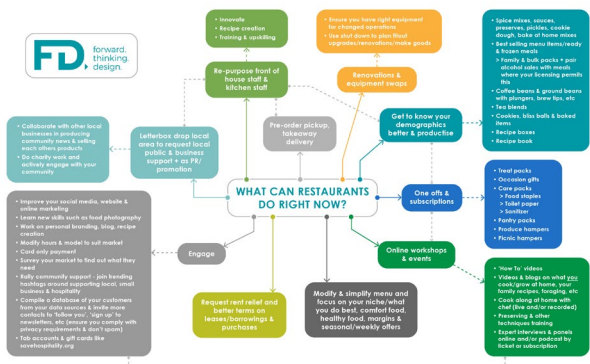
## STAYING STRONG

At Forward Thinking Design we are committed to providing continuity to our clients and staying positive in the face of COVID-19.

We are all working from home and offering 24/7 assistance in case of urgent government edicts affecting our clients businesses. We're here to be a listening ear, to offer creative thinking on business continuity and strategy problems, and to mentor and support in these difficult times.



See below some of the actions we're already taking, and if we can help you please contact our Principal Vanessa Cullen directly, on 0403 867 807, or [vanessa@forwardthinkingdesign.com.au](mailto:vanessa@forwardthinkingdesign.com.au).



## COVID-19 ACTION FOR RESTAURANTS

**What can restaurants do right now in the midst of COVID-19?** We've put our forward thinking hats on to create a mind map of ideas for actions that restaurants can take right now. We made this document open source and shared it widely so that others could also add their own ideas. The response has been unanimously positive and this mind map is growing by the day. Check out the latest version [here...](#)

[Read more](#)

## NEED URGENT HELP SETTING UP YOUR W.H.S COMPLIANT HOME OFFICE?

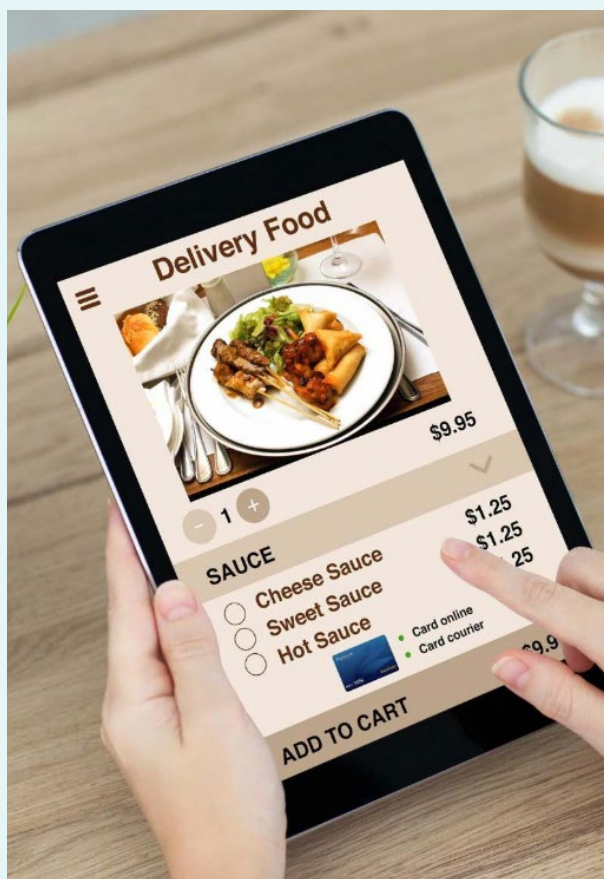
As COVID-19 has caused many individuals/ organisations to need to set up home offices instantly, **we are offering virtual home office design consultations.** For \$99 (GST incl.) we provide a 30 minute web based video consult, plus a specification list of links to procure (online) any furniture, fittings or additional support that we recommend. You can contact us through our website to book.

**Book a consultation here**

## BUILDING YOUR TAKEAWAY & DELIVERY BUSINESS

With the recent announcement that restaurants and cafes will be restricted to takeaway and/or home delivery, many businesses will now quickly need to add this to their offer. To assist those needing to make this change, hospitality provider Silverchef have put together an article which shares ideas around adapting your restaurant menu for takeaway and home delivery service - read more below.

SilverChef, along with inKind, have also started the #SaveHospitality initiative. Save Hospitality is a 100% free platform for cafes, restaurants and takeaway venues to use, which gives customers the ability to 'pay it forward' by buying credit to use in these venues later.

[Read more](#)[Save Hospitality](#)

## MANAGING COVID-19 RISK IN BUILDINGS

Whilst the information regarding COVID-19 is constantly evolving, there are still measures we can take in our buildings to minimise the risk of spreading the virus. Currently, the World Health Organisation's understanding is that COVID-19 is spread mainly through respiratory droplets, hence it is suggested that more fresh external air is allowed into buildings with heating and ventilation systems.

Organisations should speak with their cleaning contractors regarding COVID-19 cleaning policies, and ensure that all requirements are met, particularly in "high touch points" such as bathrooms and lifts. Educating tenants about hygiene is also critical.

[Read more](#)

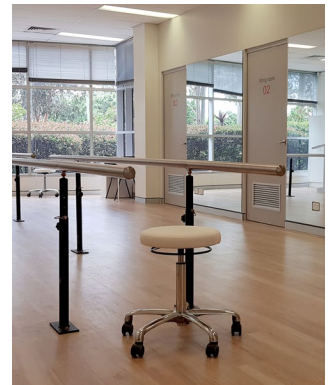
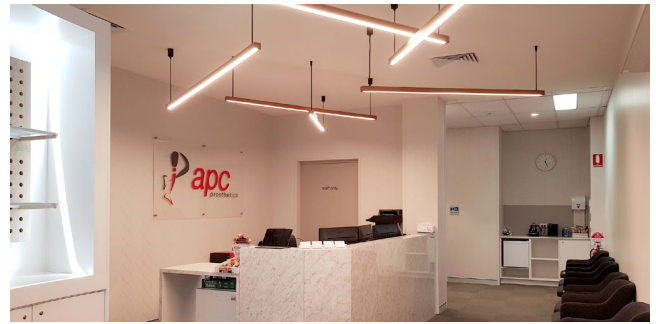


## DEJA VU?

If you feel like you've seen this project from us before then you are almost correct, but not quite! The latest project by Forward Thinking Design (FTD) is APC Prosthetics, Tuggerah. This is the second of two projects FTD have recently undertaken with APC prosthetics, the previous being in Alexandria and showcased in our February newsletter.

Again the design brief was to combine offices, client services and manufacturing spaces, in an environment that is welcoming and comfortable for patients, visitors and staff.

FTD worked closely with APC to co-create a brief based around ergonomics, accessibility and functionality. Understanding the nature of the client's business and technical requirements was critical, and involved considerations around privacy, biomechanics, cleaning, sound abatement, natural light, safety and storage. The continuing relationship between FTD, APC and The Office Builders (who undertook the fitout) allowed these issues to be addressed from an experienced perspective.



## INTERNATIONAL WOMEN'S DAY

We recently had the opportunity to attend the International Women's Day celebratory breakfast, where our Director, Vanessa Cullen, was a Finalist for Blacktown City Woman of the Year 2020.



### Social Media

 [facebook.com/forwardthinkingdesign](https://facebook.com/forwardthinkingdesign)  
 [instagram.com/forwardthinkingdesign](https://instagram.com/forwardthinkingdesign)

### Phone

Phone : + 61 2 8850 4977  
Mobile : + 61 403 867 807

### Online

Email : [info@forwardthinkingdesign.com.au](mailto:info@forwardthinkingdesign.com.au)  
Website : [forwardthinkingdesign.com.au](https://forwardthinkingdesign.com.au)